Small Group Employee and Individual Application and Enrollment Form - 1-50 Employees

ARIZONA

The offering company(ies) listed below, severally or collectively, as the content may require, are referred to in the Small Group Employee and Individual Application and Enrollment Form as "Humana". To elect primary care physician or dentist, please complete reorder AZ-51340-PP.

HMO plans offered by Humana Health Plan, Inc. National POS plans offered by Humana Health Plan, Inc. and insured or administered by Humana Insurance Company. PPO and Indemnity medical plans and Life plans insured or administered by Humana Insurance Company. Dental Prepaid plans underwritten and insured by Employers Dental Services. All other dental plans insured or administered by Humana Insurance Company. Vision plans offered or administered by Humana Insurance Company. Short Term Disability, Long Term Disability and Workplace Voluntary Benefits plans insured or administered by Kanawha Insurance Company.

Please print cle	Please print clearly and fill in each applicable circle. Proposed effective date://							ate://	
Employer / Group name Fisher Distributin			tributing, Inc I	outing, Inc DBA Employer / Grou			Froup city 90	0067	State AZ
Qualifying Event	Instruc	t Stonehend	lge Designs						
O New business of New hire / New	enrollme	ent 🔾 Ope	n Enrollment event re / Reinstatement			ndent birth or al status chan		Loss of conditions of the order	coverage
Enrollment infor	mation						,		
Relationship		Last name, Firs	t name MI	Gender	Do	ate of birth	Disa If yes, indicate	bled? e reason b	
Employee / Individual				O F O M		_//	O Y O N		N/A (complete in Employee/ Individual Information section.)
Spouse / Domestic Partner				O F O M		.//	O Y O N		
Child / Dependent				O F O M		.//	O Y O N		
Child / Dependent				O F O M		.//	O Y O N		
Child / Dependent				O F O M		_//	O Y O N		
Other (specify):				O F O M			O Y O N		
Employee / Indiv	vidual In	formation	Hour	s worked pe	2r \\\(\alpha\)	ook.	Date of full t	ime hire	/ /
Social Security Nu		normation	Street address	<u> </u>		ZCN.	Date of fail (PT / Suite / Box
City				State		ZIP code	Pho	one # ()	
Language: O Eng	ılish 🔾 S	panish 🔾 Other	E-mail address				Occupation		
Are you actively a	t work?	OYON If not	t, reason: 🔾 Retii	ree 🔾 CO	BRA	Other:		Annual s	alary\$
Prior / Existing C	Prior / Existing Coverage: IMPORTANT - DO NOT cancel any existing coverage until you receive written notification from Humana of your acceptance for coverage.								
Medical	No	t offered							
1. Prior medical coverage during the past 18 months (individual or other group coverage)? O N O Y									
Prior medical insu	irance		Prior coverage type:) En	nnlovoo / Indi	vidual and	Effectiv	e date / /
spouse O Employee /			e / Individu	dual only 🔾 Employee / Individu / Individual and child(ren) 🔾 Fa		Family	Term do	ate//	
2. Other medical coverage in effect at the same time as this Humana coverage (individual or other group coverage)? • N • Y									
Other medical Policy # Other coverage type: insurance carrier name Other coverage type:) Fr	nnlovee / Indi	vidual and	Effectiv	e date / /	
spouse O Employee /			e / Individu	al ar	nd child(ren) C	Family	Term do	ate / /	
3. Medicare									
Employee / Indivi	dual cov	erage: ONOY	Medicare ID			Effective do	ate//	Tern	n date//
Spouse coverage: O N O Y Medicare ID					Effective do	ate / /	Tern	n date / /	

		Last nam	ne:				Firs	t name:	
Dental	AZ PPO INFS 14								
1. Prior dental co	verage during th	ne past 12 ma	onths (indiv	idual oi	r other g	roup cove	rage)? 🔾	YOV	
2. Prior orthodon		<u> </u>							
Prior dental insur	ance carrier nai	me		Policy	#			Prior coverage	
				E.C. 1.	. , .			O Employee	/ Individual only / Individual and spouse
Dui a u a a unui a u a la a u	- 4/					//_		• Employee	/ Individual and child(ren)
Prior carrier phor	ie#()			ierm	aate	//		• Family	
Coverage Option	ns								
Medical		Group #:	None		Bene	fit #:		Class/Di	v:
Coverage type:	EmployeeEmployeeNo Covero		ınd child(rei			ıal and sp	ouse	Plan name:	
Health Savings	Account	Group #:	None		Bene	fit #:		Class/Di	v:
If you have medi Please refer to Hu information on H	ımana's HSA co	ntribution wo	orksheet to	calcula	te your i	maximum	n allowed d	contribution. Yo	our tax advisor for details. Ou can find additional nber page.
Do you elect the ONOY (If no, o	Health Savings complete waiver	<u>r.</u>)		inform					l's estate. You may change rs the HSA once the account is
Dental		Group #:	90067		Bene	fit #:	14	Class/Di	v:
Coverage type:	☐ Employee / I☐ Employee / I☐ Employee / I☐ Family☐ No Coverage	Individual and Individual and	l spouse l child(ren)	Rate Ar Rate Ar	mount \$] mount \$	47.20 60.18	te Frequer te Frequer	ncy (Monthly) ncy (Monthly) ncy (Monthly) ncy (Monthly)	Plan name:
Basic Life AD&D		Group #:	90067		Bene	fit #:	\$15,00	O Class/Di	v:
Basic dependent l	ife 🏉 N 🔾 Y (If ı	no, complete	waiver.)	Clas	s (empl	oyer will p	rovide you	ı with this info	rmation, if needed)
Voluntary Life A	D&D	Group #:			Bene	fit #:		Class/Di	v:
Voluntary emplo	yees / individua	l life coverage	YONOY		An	nount (mi	n \$15,000)\$	
Voluntary spouse	life coverage? (YONC	Amount (m	nin \$5,0	00) \$			Voluntary chil	d(ren) life coverage? \odot N \odot $^{\backprime}$
Vision		Group #:	90067		Bene			Class/Di	v:
Coverage type:	Employee / 1Employee / 2Employee / 3FamilyNo Coverage	Individual and Individual and	l spouse l child(ren)	Rate Ar Rate Ar	mount \$ mount \$	3.68 Ro 3.50 Ro	ate Frequer ate Frequer	ncy (Monthly) ncy (Monthly) ncy (Monthly) ncy (Monthly)	Plan name:
Short Term Disa	bility Gr	oup #: No	one	Benefi	it #:		Cl	ass:	Div:
Short Term Disab		🔾 Y (If no, coi				Buy-up pe	ercent/am		
Long Term Disal	sility Gr	oun #· N	one l	Renefi	+ #•		CI	ucc.	Div.

Buy-up percent/amount

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○ N ○ Y (If no, complete waiver.)

Long Term Disability

	Last name:		First nam	16:	
Workplace Voluntary Benefi	ts: Optional riders availal	oility based on empl	oyer / group election.		
Accident	Group #:	Benefit #:	Class:	D	iv:
O Accident O N O Y	Benefit Level: O 1 O 2	O 3 O 4			
Coverage type: • Employe • Family	e / Individual only 🔾 E	mployee / Individuo	ll and spouse 🔾 Emp	loyee / Individual and c	:hild(ren)
O Optional Hospital Intensive O \$150 O \$300 O \$4			ptional Fracture and Di \$750 \$1,500	slocation Benefits Ride	r
O Optional Accident Total Dis	ability Benefits Rider: El	Monthly Benefit:	O 1 Day O 7 Days O \$400 O \$500 O \$900 O \$1000	○ 14 Days○ 30 Day○ \$600○ \$700	√s ○ \$800
Accident - 2012	Group #:	Benefit #:	Class:	D	iv:
O Accident O N O Y	Benefit Level: O 1 O 2	O 3 O 4			
Coverage type: • Covera	e / Individual only 🔾 E	mployee / Individuo	ıl and spouse 🔾 Emp	loyee / Individual and a	child(ren)
Disability Income Plus	Group #:	Benefit #:	Class:	D	iv:
Base Elimination Period:	Accident and Sickness 3 Month 0 6 Mon 0 0/7 0 90/90 180/1	oth O 1 Year O 0/14	O 2 Year O 3 O 14/14 O 3		Monthly Benefit \$
O Disability Income Covering Base Benefit Period: Base Elimination Period:	○ 3 Month ○ 6 Mon		ation Period ON O2 Year O14/14		
Optional Disability Income Be	nefits: • ICU / CCU Be	enefit 🔾 \$200 🔾	\$400 • \$600 • \$800		
	• Physical The	erapy Benefit 🔾 CO		Monthly Benefit \$	
Disability Income Advantage	<u> </u>	Benefit #:	Class:	D	iv:
Base Elimination Period:	ge ONOY O 3 Month O 0/7 O 90/90 O 180/1:	O 0/14	O 14/14 O 3	Year 0/30 3 60/60	Monthly Benefit \$
Optional Riders: • Hospita	al Confinement 🔾 Co	OBRA Rider	COBRA	Monthly Benefit \$	
Whole Life /AD&D	Group #:	Benefit #:	Class:	D	iv:
○ Whole Life / AD&D ○ N ○	Y O Whole Lit	fe 99 O Whole	Life 65 Employee /	Individual Benefit \$	
○ AD&D Rider ○ Automatio	Premium Loan Option				
• Automatic Benefit Increase • \$1 / Week • \$2 / Week		mployee / Individua mployee / Individua		Family Term Rider Spouse Benefit Child \$ \$	d(ren) Benefit
Whole Life Spouse /AD&D	Group #:	Benefit #:	Class:	D	iv:
○ Stand Alone Spouse / AD&D	ONOY OWh	ole Life 99	Whole Life 65 Sp	ouse Benefit \$	
• AD&D Rider • Family Te	erm Rider (Child Coverage	Only) Child(ren) Be	nefit Amount \$	• Automatic Premiu	ım Loan Option
Whole Life Children /AD&D	Group #:	Benefit #:	Class:	D	iv:
○ Whole Life Child(ren) / AD&	DONOY				
Child(ren) listed here must also		ents under the Enrol	lment Information sec	tion of this application.	
○ N ○ Y Coverage on Child 1	Child 1 name			Child 1 Benefi	t\$
ONOY Coverage on Child 2	Child 2 name			Child 2 Benefi	
ON OV Coverage on Child 3	Child 3 name			Child 3 Renefi	t \$

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	Last no	ıme:			First name:	
Level Term Life G	roup #:		Benefit #		Class:	Div:
O Level Term Life / AD&D O N O Y	Coverage ty			dividual only	Base Plan: • 10-Ye	ear Term 🔾 20-Year Term 🔾 Automatic Benefit Increase
Employee / Individual Benefit)	Spouse B	enefit \$		Child(ren)	Benefit \$
If your employer or group has elected the critical illness rider, have you or any dependent had a parent, brother, or sister with a history of heart attack, heart disease, stroke, or cancer diagnosis prior to age 60? • N • Y If yes, please indicate whether this applies to you (Employee / Individual), your spouse or a dependent. • You (Employee / Individual) • Spouse • Dependent Name						
Critical Illness G	roup #:		Benefit #		Class:	Div:
O Critical Illness O N O Y O Critical Illness and Cancer O	YONG	Coverage ty			dual only •• Empl dual and child(ren)	oyee / Individual and spouse • Family
Optional Benefits: • Automat	ic Benefit In	crease 🔾 He	ealth Screen	ng Em	nployee / Individual E	Benefit \$
Does anyone on this application prior to age 60? O N O Y If yes O You (Employee / Individual)	, please indi	cate whethe	er this applie	s to you (Émplo		ease, stroke, or cancer diagnosis ur spouse or a dependent.
Group Lump Sum Cancer G	roup #:		Benefit #		Class:	Div:
• Group Lump Sum Cancer •	N O Y	Coverage t	type: OEI	nployee / Indivi nployee / Indivi	dual only •• Empl dual and child(ren)	oyee / Individual and spouse • Family
Does anyone on this application If yes, please indicate whether •• You (Employee / Individual)	this applies 1	to you (Emp	loyee / Indiv			to age 60 ? • N • Y
Rider: O Automatic Benefit Inc	rease 🔾 Hea	alth Screenir	ngs	Base Benefit :	\$	
Cancer Expense G	roup #:		Benefit #		Class:	Div:
O Cancer Expense O N O Y	Covera				nly 🔾 Employee / I nd child(ren) 🔾 Far	ndividual and spouse mily
• Lump Sum Benefit (Equal to	50% of Base	e Benefit Am	nount) Ri	der: 🔾 Hospital	Indemnity Rider	Base Benefit \$
Supplemental Health G	roup #:		Benefit #		Class:	Div:
• Supplemental Health • N C	Y	erage type:			al only O Employe al and child(ren) O	e / Individual and spouse Family
Plan type: O 1 O 2 O 3 O 4						
Hospital Indemnity G	roup #:		Benefit #		Class:	Div:
O Hospital Indemnity O N O N	Cov	erage type:				e / Individual and spouse Family
Plan type: O 1 O 2 O 3 O 4						
If your employer or group has elected the critical illness benefit, does anyone on this application have a parent, brother, or sister with a history of heart attack, heart disease, stroke, or cancer diagnosis prior to age 60? ONOY If yes, please indicate whether this applies to you (Employee / Individual), your spouse or a dependent. O You (Employee / Individual) O Spouse O Dependent Name						
Beneficiary Information for L	•	ty and Worl	kplace Volu			
Primary beneficiary name (Last	, First MI)			Relationship t	to Employee / Individ	lual
Secondary beneficiary name (L			Relationshin to Employee / Individual			

	Last name:				First name:		
Evidence of Health Status - Do not submit more than 90 days prior to the effective date.							
Con	nplete this section if you are selecting workplace volunt	ary (ex	cludes A	∖cci	ident) benefits and/or Life over the guarantee	issue ar	nount.
1.	Is anyone on this application currently taking any p for a recurrent condition?	rescribe	ed medi	icat	tion, or do you periodically take medication	O N	Υ
2a.	In the past 12 months has any applicant used any • Employee • Spouse/Domestic Partner • Other					O N	O Y
2b.	Is any applicant currently a smoker? If yes, applies •• Employee •• Spouse/Domestic Partner •• Other	to: • Chile	d/Depei	nde	ent	O N	ОУ
3.	In the past 12 months, have you missed 5 or more as a result of a cold, the flu, back problems, strained	consecu d/sprain	utive da ed/frac	iys (ture	of work due to an injury or illness other than red/broken limb or as a result of pregnancy?	O N	O Y
4.	Has anyone on this application been diagnosed or ITP), AIDS or an AIDS-related complex?	eceived	l treatm	nen ⁻	at for an immune system disorder (i.e. Lupus,	O N	O Y
5.	Within the past 5 years, has anyone on this applica consulted, or treated by a doctor, including surgery					seled,	
a.	Coronary artery disease, chest pain, heart surgery, or any disease of the arteries, or blood disorders; anemic hemophilia; phlebitis; high blood pressure (reading higher than 140/90)?	i; ON			Diabetes; liver or thyroid disease; hepatitis; cir or enlargement of the lymph nodes?	rhosis;	O N O Y
b.	Nervous, mental or emotional disorder; convulsions; epilepsy; unconsciousness; Multiple Sclerosis; Parkinson's Disease; Cerebral Palsy?	O N O Y			Stomach, gall bladder, digestive, intestinal, or disorders?	colon	O N
C.	Stroke; Transient Ischemic Attack (TIA)?	0 N O Y		ί.	Rheumatoid arthritis; or back disorders; or joi disorders?	nt	O N O Y
d.	Emphysema; asthma, or other disease of lungs, or respiratory organs?	0 N O Y			Paralysis, or any other physical impairment or deformity?	•	O N O Y
e.	End stage renal disease; disease of kidney?	0 N O Y		٦.	Chronic Fatigue Syndrome/Fibromyalgia?		O N O Y
f.	Kidney stones; bladder?	O N O Y			Diseases of the eye, ear, nose, or throat? Disea disorder which has led or may lead to a perm or progressive loss of vision, hearing or speecl	anent	O N
g.	Male or female organs; or infertility?	0 N O Y).	Alcoholism or drug habit?		O N O Y
h.	Cancer, and/or cancerous tumor; including skin cance	? ON					
6.	Has anyone on this application been advised by a n hospitalization, or surgery that has not been comp					O N	O Y
7. Within the past 5 years, has anyone on this application seen a health care provider or specialist for a routine physical/wellness exam, or been seen for any reason not previously disclosed?						O Y	
8. Hospital Indemnity only: Can you perform your activities of daily living (ADL's) without need of assistance? ADL's include: Bathing, Transferring, Feeding, Dressing and Bowl/Bladder/Toileting.						ОУ	
	Relationship I	ast na	me, Firs	st n	Heig name MI (ft /		/eight (lbs)

Relationship	Last name, First name MI	Height (ft / in)	Weight (lbs)
Employee		/	
Spouse / Domestic Partner		/	
Child / Dependent		/	
Child / Dependent		/	
Child / Dependent		/	
Other (specify):		/	

signed and dated sheets (reorder AZ-51340-MH), if necessary.						
Question #	Person treated (Last name, First name)					
Condition		Treatments received				
Medications prescribed		Current or future treatments or medications				
Date diagnosed//		Date last seen by a doctor//				

If you answered "yes" to any of the questions above, please provide details below and specify the question number. Attach additional

First name:

Last name:

Waiver (refusal of coverage)

I acknowledge that I have been given the opportunity to apply for group coverage available to me and my dependents through my employer / group. I proclaim that I was not pressured or forced by my employer / group, the writing agent, or Humana into waiving (declining) coverage. If I have waived any coverage offered to me or my dependents, my signature is evidence of this action.

I hereby waive coverage for (check	all that app	ly):	I decline to apply for group coverage
Medical for:	→ Myself	• My spouse • My dependent child(ren)	because of:
Dental for:	• Myself	○ My spouse ○ My dependent child(ren)	O Spousal coverage
Basic Life for:	• Myself	• My spouse • My dependent child(ren)	O Medicare supplement
Vision for:	• Myself	• My spouse • My dependent child(ren)	• Individual coverage
Short Term Disability for:	• Myself		• Coverage under another carrier's plan
Long Term Disability for:	• Myself		provided by my employer / group
Health Savings Account for:	• Myself		O Other:
Waive Coverage for Workplace \			
Whole Life for:	• Myself	○ My spouse ○ My dependent child(ren)	
Level Term Life for:	• Myself	○ My spouse ○ My dependent child(ren)	
Critical Illness for:	• Myself	• My spouse • My dependent child(ren)	
Group Lump Sum Cancer for:	• Myself	• My spouse • My dependent child(ren)	
Cancer Expense for:	• Myself	○ My spouse ○ My dependent child(ren)	
Supplemental Health for:	• Myself	• My spouse • My dependent child(ren)	
Acciden t for:	Myself	○ My spouse ○ My dependent child(ren)	
Hospital Indemnity for:	• Myself	○ My spouse ○ My dependent child(ren)	
Disability Income Plus for:	• Myself		
Disability Income Advantage for:	O Myself		

Agreement

True and complete acknowledgment

I understand, agree, and represent:

- I have read the Small Group Employee and Individual Application and Enrollment Form or it has been read to me and answers provided are true and complete to the best of my knowledge and belief.
- Neither my employer / group nor the agent can waive any question, determine coverage or insurability, alter any contract or waive any of Humana's other rights and requirements.
- If the Small Group Employee and Individual Application and Enrollment Form for coverage is accepted, coverage will be effective on the date specified by Humana on the policy or certificate of insurance.
- If I have a new dependent as a result of a qualifying event, I may in the future be able to enroll myself or my dependents provided I request enrollment within 31 days after the qualifying event.
- If I or my dependents become eligible for premium or rate subsidies under Medicaid or the Children's Health Insurance Program (CHIP), I may in the future be able to enroll myself or my dependents provided I request enrollment within 60 days after the qualifying event.
- In the event that I should decide to apply for coverage hereafter, that subsequent Small Group Employee and Individual Application and Enrollment Form shall be subject to the applicable terms and conditions of the master group contract(s), policy provisions or certificate provisions which may require additional limitations and waiting periods.
- Based on the coverage I have elected, I may be required to furnish evidence of health status satisfactory to Humana.
- If I am declining coverage for myself or my dependents (including my spouse) because of coverage under Medicaid or CHIP, I may in the future be able to enroll myself or my dependents provided that I request enrollment within 60 days after my coverage under these programs ends.
- If I am declining coverage for myself or my dependents (including my spouse) because of other coverage, I may in the future be able to enroll myself or my dependents provided that I request enrollment within 31 days after my other coverage ends.
- Humana reserves the right to delay medical coverage and/or deny life or dental coverage with any future submissions of the Small Group Employee and Individual Application and Enrollment Form for coverage.
- If any deductions are required for this coverage, I authorize those deductions from my earnings. If selecting the Health Savings Account (HSA), I authorize Humana or its banking partners to provide my account number to my employer / group for the purposes of depositing any contributions.

AZ-72000 10/2015 6 Reorder# AZ-52000-SB 12/2016

	Last name:	First name:
If I are applying for acyarage for r	av dan andanta (in aludin a nav an auga) I attaat by na	vaignature balou. I baye agtbared the passagar

- If I am applying for coverage for my dependents (including my spouse) I attest by my signature below, I have gathered the necessary health information from my dependents in order to fully and truthfully complete the Small Group Employee and Individual Application and Enrollment Form.
- If I have selected workplace voluntary benefits, and if coverage is not issued as initially applied for, I hereby authorize Humana to decrease or increase the premium or rate amount stated on the Small Group Employee and Individual Application and Enrollment Form to cover the benefit actually issued.
- An act of fraud or an intentional misrepresentation of a material fact may void or terminate an individual's or group's coverage as specified under the terms of the Policy or Certificate. Providing incomplete, inaccurate, or untimely information may reduce an individual's or group's coverage or may increase past premium.
- Rates or premium quoted and the effective date requested are not guaranteed. The final rate or premium and effective date will be determined upon underwriting review and approval of the Small Group Employee and Individual Application and Enrollment Form by Humana.
- For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

If you decide not to sign this agreement, we will decline to enroll you in an insurance product or to give you insurance benefits.

Authorization

I authorize Humana, its reinsurer or its legal representatives, and its affiliates to have the personal or privileged medical and non-medical information collected in this application and enrollment form regarding myself and my dependents. Any personal or privileged medical or non-medical information collected in this application and enrollment form will not be released by Humana to 'business associates' as defined by HIPAA including reinsuring companies, the Medical Information Bureau, Inc. or other persons or organizations performing health care operations or business or legal services in connection with an application, claim or as may be otherwise lawfully required, or as I may further authorize. Once personal or privileged information collected in this application and enrollment form is disclosed pursuant to this authorization, the recipient may redisclose it and the information may not be protected by federal and state privacy requirements.

My dependents and I understand and agree:

- The personal information collected in this application and enrollment form may be used by Humana to make claims determinations, determine eligibility for coverage, eligibility for benefits under an existing policy and plan administration.
- I, or my authorized representative, am entitled to receive a copy of this authorization.
- A photographic copy of this authorization shall be as valid as the original.
- This authorization shall be valid for 30 months from the date shown below and I, or a person I have authorized to act on my behalf have the right to revoke this authorization at any time by writing to Humana's Privacy Office.

Authorization for Release of Medical Records for Life or Disability

If my dependents or I have selected life or disability, I authorize any third party to have information regarding myself. This includes any medical or non-medical information and to share any and all such information with Humana, its reinsurer or its legal representatives, and its affiliates. Once personal and health (including medical, dental, and pharmacy) information is disclosed pursuant to this authorization, the recipient may redisclose it and the information may not be protected by federal and state privacy requirements.

The Small Group Employee and Individual Application and Enrollment Form, together with any supplemental forms, will make up part of any contract and be the basis for any policy or certificate.

Agent / Producer Information	
If applying for workplace voluntary benefits, this section to be comple	eted by Agent or Producer.
1. Agent / Agency of Record:	2. Agent / Agency of Record:
Name (print)	Name (print)
Humana Agent #	Humana Agent #
Commission split:	Commission split:
1. Writing Agent / Producer:	2. Writing Agent / Producer:
Name (print)	Name (print)
Humana Agent #	Humana Agent #
Commission split:	Commission split:
Will the coverage selected replace or change any existing life or disab As the Writing Agent / Producer, I acknowledge that I am responsible Employee and Individual Application and Enrollment Form in order to and services of the offering or insuring entity, or one of its subsidiaries the benefit summary document or other plan literature.	to meet with the primary applicant submitting the Small Group fully and accurately represent the terms and conditions of the plan
Signed atCounty	State
Writing Agent's Signature	Date/

First name:

Last name:

The original version of this Agreement is in the English language. If there are any discrepancies or conflicts between the English and any other version that has been translated into another language, the English version will control.

Discrimination is Against the Law

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Humana Inc. and its subsidiaries provide:

- Free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.
- Free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call 1-877-320-1235, or if you use a TTY, call 711.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Discrimination Grievances P.O. Box 14618 Lexington, KY 40512-4618

If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Multi-Language Interpreter Services

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-877-320-1235 (TTY: 711).

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-320-1235 (TTY: 711).

繁體中文 (Chinese): 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-320-1235 (TTY: 711)。

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-320-1235 (TTY: 711).

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-320-1235 (TTY: 711)번으로 전화해 주십시오.

Tagalog (Tagalog – Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-320-1235 (TTY: 711).

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-320-1235 (телетайп: 711).

Kreyòl Ayisyen (French Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-320-1235 (TTY: 711).

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-320-1235 (ATS:711).

Polski (Polish): UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-320-1235 (TTY: 711).

Português (Portuguese): ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-320-1235 (TTY: 711).

Italiano (Italian): ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-320-1235 (TTY: 711).

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-320-1235 (TTY: 711).

(Arabic): العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1235-320-877-1. (رقم هاتف الصم والبكم: 711).

日本語 (Japanese): 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-877-320-1235 (TTY:711) まで、お電話にてご連絡ください。

:(Farsi) فارسى

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1235-370-178-1 (TTY: 711) تماس بگیرید.

Diné Bizaad (Navajo): Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-877-320-1235 (TTY: 711).

Discrimination is Against the Law

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Humana Inc. and its subsidiaries provide:

- Free auxiliary aids and services, such as qualified sign language interpreters, video remote
 interpretation, and written information in other formats to people with disabilities when such auxiliary
 aids and services are necessary to ensure an equal opportunity to participate.
- Free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call 1-855-448-6982 or if you use a TTY, call 711.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Discrimination Grievances P.O. Box 14618 Lexington, KY 40512-4618

If you need help filing a grievance, call 1-855-448-6982 or if you use a TTY, call 711.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Multi-Language Interpreter Services

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-855-448-6982 (TTY: 711).

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-448-6982 (TTY: 711).

繁體中文 (Chinese): 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-855-448-6982 (TTY: 711)。

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-448-6982 (TTY: 711).

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Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-448-6982 (телетайп: 711).

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Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-448-6982 (TTY: 711).

:(Arabic) العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6982-458-1-855 (رقم هاتف الصم والبكم: 711).

日本語 (Japanese): 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 **1-855-448-6982** (TTY:711) まで、お電話にてご連絡ください。

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توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 6982-448-555-1 (TTY: 711) تماس بگیرید.

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